

BILLING for Image/BCIS/Index accessibility

- History for the "billing folder" shows a back-and-forth transfer between the cashiers and Carl
- Carl told the cashiers that he would set up the billing procedure & format over 3 years ago
- He has yet to develop this billing process
- Cashiers and I are willing to go through this historical journey when necessary
- As it appears, the billing process was NEVER established by Carl and the cashiers are still waiting on that to implement
- Carl said that billing differs from company to company and he had no real formula to determine who gets charged what
- He informed the cashiers and myself that billing prior to 2003 (when I began my T/A) was to be forgiven by Carl's orders
- We feel that the billing prior to 2003 SHOULD NOT be forgiven and billing since that time should be established so that companies can catch up on their payments
- Some of these companies are sending in regular payments in accordance with the temporary schedule they received – when? The cashiers can give you a better picture.
- This is an on-going sore issue between the cashiers and Carl which Carl has never even attempted to resolve. At one point, he accused the cashiers of losing the folder. He miraculously found the folder but has done nothing since.

NAME**(Images/Data Monthly Chg)** **PAID** **TOTAL Pd**FIDELITY National Title
(\$100/\$100)

Aug – Oct, 2003

\$600

HAWAII Info Svcs (MLS HAWAII)
(\$100/\$100)

Aug – Oct, 2003

\$300

(Still owes \$300)

HONOLULU Board of Realtors
(N/A/\$100) per CW

Aug – Dec, 2003

\$500

Jan - Dec, 2004

\$1200

Jan - Feb, 2005

\$200

TITLE Guaranty
(\$100/\$100)

Aug – Oct, 2003

\$600

HAWAII Land Title Assoc.
(\$100/\$400)

Aug – Dec, 2003

\$2500

ACXIOM
(\$250/\$250)

Start-up fee \$1000

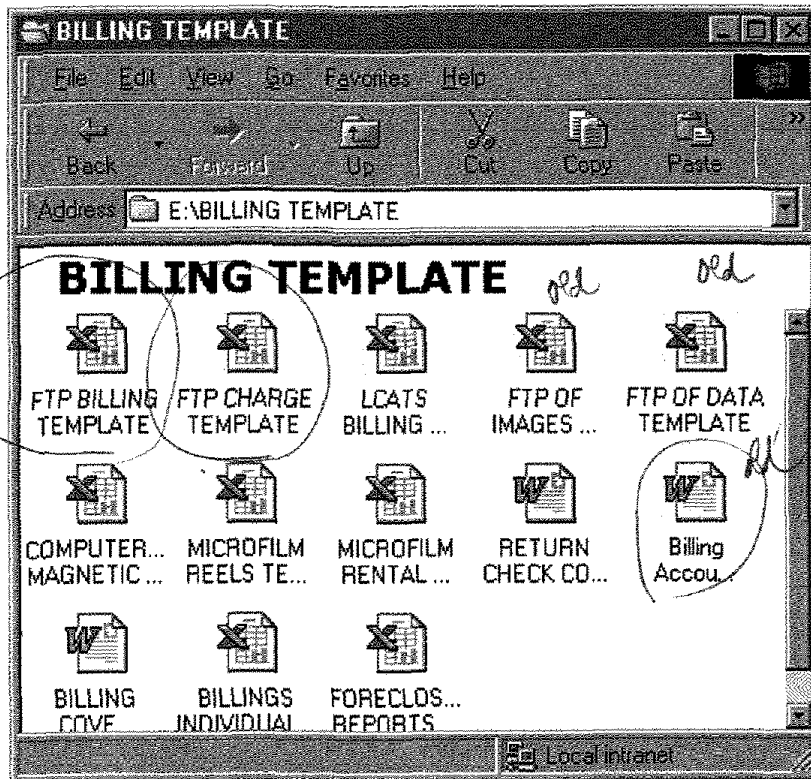
\$1500

(Balance of \$500 credit for unknown period)

(Never billed)

This is a breakdown of all billing as of 2/2005. Only 1 billing has gone to these companies for the period of August, 2003 thru October, 2003. Remittance for the one billing is incomplete.

200308



200309

Billing Accounts Listing

As of December 9, 1999

Microfilm Reels Purchased (\$50/mo, bill monthly)

1. ACIOM/DATAQUICK PRODUCTS GROUP
2. EXPERIAN/FIRST AMERICAN REL ESTATE SOLUTIONS
3. LEXIS-NEXIS
4. ONLINE SERCHES

Microfilm Reels Rental (\$8/mo, bill monthly)

1. HAWAII INFORMATION SERVICE
2. HONOLULU BOARD OF REALTORS

LCATS (monthly fee \$150/mo, plus additional minute used)

1. FALCO – FIRST AMERICAN LONG & MELONE TITLE
2. FHTC – FIRST HAWAII TITLE CORPORATION
3. FNT – FIDELITY NATIONAL TITLE
4. CARLSMITH BALL
5. ITC – ISLAND TITLE CORPORATION
6. NEIL NAKAMURA
7. OR – OLD REPUBLIC
8. STC – SECURITY TITLE
9. TG – TITLE GUARANTY – (ACCT# 000017871)
10. TG – TITLE GUARANTY – FLAT RATE OF \$100/MO (ACCT # 00000684)

Computerized Magnetic Tape (flat rate of \$100/mo, pay in advance)

1. HAWAII LAND TITLE
2. THE HONOLULU BOARD OF REALTORS
3. ODS - ONLINE DATA SERVICES